

South Australia Power Networks  
distribution area  
Residential offer



## DC POWER CO MARKET OFFER POWER

# A ONE STOP SHOP FOR HOME RENEWABLES

DC Power Co is made for solar households. Our personalised service is designed to help Australians move to renewables in the home and get the most value out of their solar system when they do. We want to help you buy less, not more, electricity.

## IMPORTANT INFORMATION FOR SOLAR HOUSEHOLDS

The estimated price in this document does not take into consideration payments for the export of solar power. On average, households with solar pay \$538 less each year for power than electricity customers that rely solely on the grid.\*

\*ACCC, 'Restoring electricity affordability and Australia's competitive advantage', Retail Electricity Pricing Inquiry—Final Report, June 2018

## WHAT IS THE DC FEE?

We have no vested interest in getting you to use more electricity from the grid and no financial interest in selling you more. Unlike other power companies, our fee is not added to your usage rate, it's called out on your bill. This means for a flat \$11 (GST inc) per month you will receive:

- cost price electricity and the ability to sell your excess solar back to the grid
- our Solar Alert service, so you know when your solar isn't working
- advice on optimising your solar system to help reduce your bills
- advice on when solar, or a battery or upgrade, might be right for you.

## CARBON OFFSET

The electricity you purchase from DC Power Co is 100% carbon neutral, at no extra cost to you.

## VARIATION OF TARIFFS

If we vary our tariffs and charges for the sale of electricity to you under this contract, we'll give you notice as soon as reasonably practicable. This will usually be by email and no less than five business days in advance, or 10 business days in advance in Queensland if this variation is an increase.

## OTHER FEES

In addition to the applicable prices, you may incur other fees. Information regarding fees is set out on our fees page [dcpowerco.com.au/fees](https://dcpowerco.com.au/fees). Where a fee is to be applied, we will endeavour to inform you of the fee(s) and gain your consent before the service is provided.

## NO LOCK-IN CONTRACTS

At DC Power Co we believe our customers should always have a choice. You have the right to join DC Power Co and the right to move away if you wish. We have no exit fees or lock-in contracts so if you decide that we're not right for you, you're free to leave whenever you wish (although we hope you won't).

## FURTHER INFORMATION

For more information regarding DC Power Co and this offer see our full terms and conditions at [dcpowerco.com.au/terms-and-conditions](https://dcpowerco.com.au/terms-and-conditions) and our solar terms and conditions at [dcpowerco.com.au/solar-terms-and-conditions](https://dcpowerco.com.au/solar-terms-and-conditions). You can find frequently asked questions at [dcpowerco.com.au/FAQs](https://dcpowerco.com.au/FAQs).

## WHICH RATE APPLIES TO ME?

### Anytime – single-rate tariffs:

These tariffs consist of a daily supply charge and per kWh electricity rate, which is the same at all times of the day.

### Controlled load 1 and 2 rates:

Rates for time switch controlled hot water services, space heaters and other dedicated loads, generally controlled between 11pm and 7am.

### Time of use and flexible tariffs:

These tariffs consist of a daily supply charge, and different per kWh energy rate for peak times, off peak times and for flexible tariffs, "shoulder" times.

For more information on when these tariffs apply visit [dcpowerco.com.au/help](https://dcpowerco.com.au/help)



Power Co

## DC Power Co Market Offer

No contract term

Single rate tariff

Call 1800 686 686

[www.dcpowerco.com.au](http://www.dcpowerco.com.au)

### Estimated price

1 person	LOW 8.3 kWh/day	<b>\$ 1,530</b> with discounts \$1,530 per year
2 to 3 people	MEDIUM 13 kWh/day	<b>\$ 2,100</b> with discounts \$2,100 per year
4 to 5+ people	HIGH 16.9 kWh/day	<b>\$ 2,570</b> with discounts \$2,570 per year

All prices listed are inclusive of GST except where indicated.

### Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

### Fees and charges

Annual fee per year included in price **\$132.00**

### Pricing

All rates are GST inclusive

General charges	Daily supply charge	106.17 cents/day
	General usage rates	33.25 cents/kWh
Solar feed-in	15 cents/kWh exported	

### Contract details

Effective from	14 Feb 2020
Cooling off period	10 business days
Contract expiry	DC Power Co offers no lock in contracts or exit fees.
Distributor	SA Power Networks

Estimated prices are based on typical usage in your area. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

## Fees and charges

Annual fee per year included in price

**\$132.00**

The DC Fee of \$11 (inc GST) is paid monthly. Information about the DC Fee can be found at [dcpowerco.com.au/help/dc-fee](http://dcpowerco.com.au/help/dc-fee)

## Billing and pricing details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	If we vary our prices we'll always give notice - usually by email and no later than 5 business days before the variation takes place, or 10 business days if the variation is an increase.

## General usage charges

Usage rates (at all times)

- Usage at all times  
33.25 cents/kWh

## Solar feed-in

Voluntary FIT 15 cents/kWh exported

Government feed-in tariffs available for eligible customers. Contact retailer for details

## Terms and conditions

DC Power Co is provided by Powershop Australia Pty Ltd. For further information in relation to this offer see our terms and conditions at: [dcpowerco.com.au/terms-and-conditions](http://dcpowerco.com.au/terms-and-conditions)

### Contact details

DC Power Co



 Call **1800 686 686**

 [www.dcpowerco.com.au](http://www.dcpowerco.com.au)

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit Energy Made Easy at [energymadeeasy.gov.au](http://energymadeeasy.gov.au)





Power Co

## DC Power Co Market Offer

- No contract term
- Single rate with controlled load tariff

Call 1800 686 686

www.dcpowerco.com.au

### Estimated price

1 person	<b>LOW</b> 8.3 kWh/day	<b>\$ 1,460</b> with discounts \$1,460 per year
2 to 3 people	<b>MEDIUM</b> 13 kWh/day	<b>\$ 1,990</b> with discounts \$1,990 per year
4 to 5+ people	<b>HIGH</b> 16.9 kWh/day	<b>\$ 2,420</b> with discounts \$2,420 per year

All prices listed are inclusive of GST except where indicated.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ✓ No move in fee
- ! Plan prices are not fixed

### Fees and charges

Annual fee per year included in price **\$132.00**

### Pricing

All rates are GST inclusive

General charges	Daily supply charge	106.17 cents/day
	General usage rates	33.25 cents/kWh
Controlled load	Controlled load usage	25.43 cents/kWh
Solar feed-in	15 cents/kWh exported	

### Contract details

Effective from	14 Feb 2020
Cooling off period	10 business days
Contract expiry	DC Power Co offers no lock in contracts or exit fees.
Distributor	SA Power Networks

Estimated prices are based on typical usage in your area. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

## Fees and charges

### Annual fee per year included in price

**\$132.00**

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## General usage charges

Usage rates (at all times)

- Usage at all times  
33.25 cents/kWh

## Controlled load charges

	Controlled load usage	Rate
Controlled Load Two	● All usage 25.43 cents/kWh	

## Solar feed-in

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