

AusNet West distribution area
Residential offer



DC POWER CO MARKET OFFER GAS

CONVENIENCE & TRANSPARENCY

DC Power Co is made for solar households, but we also know gas remains a reality for 80% of Victorian homes. For your convenience, we've decided to offer you both gas and electricity. We also believe we can do it in a fairer and more transparent way than many others, while also providing options for you to move away from gas if possible.

CARBON OFFSET

The electricity and gas you purchase from DC Power Co is 100% carbon neutral, at no extra cost to you.

HOW WILL I RECEIVE MY BILL?

We'll send all communications to the email address you used to sign up. Your gas bill will be delivered separately to your electricity bill.

WHAT IS AN ACCOUNT REVIEW?

Your account review is your bill, it outlines what you used during the billing period and what you purchased, as well as any amount owing at the end of the billing period. This is sent bi-monthly and comes with an attached PDF outlining everything that makes up your bill, including usage charges, daily supply charges and other things like concessions (if applicable).

VARIATION OF TARIFFS

If we vary our tariffs and charges for the sale of gas to you under this contract, we'll give you notice as soon as reasonably practicable, but no less than five business days in advance. This will usually be by email, or your preferred method of communication.

OTHER FEES

In addition to the applicable prices, you may incur other fees. Information is available at dcpowerco.com.au/fees. Where a fee is to be applied, we will endeavour to inform you of the fee(s) and gain your consent before the service is provided.

NO LOCK-IN CONTRACTS

At DC Power Co we believe our customers should always have a choice. You have the right to join DC Power Co and the right to move away if you wish. We have no exit fees or lock-in contracts so if you decide that we're not right for you, you're free to leave whenever you wish (although we hope you won't).

ABOUT THIS DOCUMENT

The following pages of this document have been prepared in accordance with the Essential Services Commission's Energy Fact Sheet Guidelines.

For more information on DC Power Co gas or power visit dcpowerco.com.au/help



DC Power Co

No contract term

Call 1800 686 686

dcpowerco.com.au

Power Co

Estimated gas cost

1 person 92 MJ/day	LOW 92 MJ/day	\$930/year No discount conditions apply to this offer
2 to 3 people 159 MJ/day	MED 159 MJ/day	\$1,360/year No discount conditions apply to this offer
4+ people 201 MJ/day	HIGH 201 MJ/day	\$1,630/year No discount conditions apply to this offer

Features

- Direct debit payment required
- No pay on time discount
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 686 686** and quote this Offer ID **PO1141425MR**.

Offer details

Distributor	AusNet Services (gas)
Offer type	Market offer
Fuel type	Gas
Customer type	Residential
Release date	01-01-2020
Expiry date	31-12-2020

Offer eligibility

This product and document is only applicable to Victorian residential customers in the AusNet Services West distribution area. Other eligibility criteria may apply, contact DC Power Co for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian residential customers in the AusNet Services West distribution area. Other eligibility criteria may apply, contact DC Power Co for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no less than five business days in advance of the variation.
Contract expiry details	DC Power Co offers no contract term or exit fees.
Full terms and conditions	DC Power Co is provided by Powershop Australia Pty Ltd. We offer bi-monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to DC Power Co and this offer - see our full terms and conditions at: dcpowerco.com.au/terms-and-conditions

Fees

Other fee	(incl. GST) Flat rate: \$0.00
In addition to the applicable prices, you may incur other fees. Information is available at: dcpowerco.com.au/terms-and-conditions .	

Additional information

Where a fee is to be applied, we will endeavour to inform you of the fee(s) and gain your consent before the service is provided.

Billing details

Bill frequency	2 months
Payment options	Direct debit

Offer rate and details

Season 1 gas charges - Off Peak (01-Oct - 31-May)	Tariff (incl. GST)
Daily supply charge	92.30 c/day
Consumption	
All consumption	1.69c/MJ
Season 2 gas charges - Peak (01-Jun - 30-Sep)	Tariff (incl. GST)
Daily supply charge	92.30 c/day
Consumption	
All consumption	1.88c/MJ

Daily supply charge: a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

MJ: a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.