

CitiPower distribution area
Residential offer



DC POWER CO MARKET OFFER POWER

A ONE STOP SHOP FOR HOME RENEWABLES

DC Power Co is made for solar households. Our personalised service is designed to help Australians move to renewables in the home and get the most value out of their solar system when they do. We want to help you buy less, not more, electricity.

IMPORTANT INFORMATION FOR SOLAR HOUSEHOLDS

The estimated price in this document does not take into consideration payments for the export of solar power. On average, households with solar pay \$538 less each year for power than electricity customers that rely solely on the grid.*

*ACCC, 'Restoring electricity affordability and Australia's competitive advantage', Retail Electricity Pricing Inquiry—Final Report, June 2018

WHAT IS THE DC FEE?

We have no vested interest in getting you to use more electricity from the grid and no financial interest in selling you more. Unlike other power companies, our fee is not added to your usage rate, it's called out on your bill. This means for a flat \$11 (GST inc) per month you will receive:

- cost price electricity and the ability to sell your excess solar back to the grid
- our Solar Alert service, so you know when your solar isn't working
- advice on optimising your solar system to help reduce your bills
- advice on when solar, or a battery or upgrade, might be right for you.

CARBON OFFSET

The electricity you purchase from DC Power Co is 100% carbon neutral, at no extra cost to you.

VARIATION OF TARIFFS

If we vary our tariffs and charges for the sale of electricity to you under this contract, we'll give you notice as soon as reasonably practicable. This will usually be by email and no less than five business days in advance, or 10 business days in advance in Queensland if this variation is an increase.

OTHER FEES

In addition to the applicable prices, you may incur other fees. Information regarding fees is set out on our fees page dcpowerco.com.au/fees. Where a fee is to be applied, we will endeavour to inform you of the fee(s) and gain your consent before the service is provided.

NO LOCK-IN CONTRACTS

At DC Power Co we believe our customers should always have a choice. You have the right to join DC Power Co and the right to move away if you wish. We have no exit fees or lock-in contracts so if you decide that we're not right for you, you're free to leave whenever you wish (although we hope you won't).

FURTHER INFORMATION

For more information regarding DC Power Co and this offer see our full terms and conditions at dcpowerco.com.au/terms-and-conditions and our solar terms and conditions at dcpowerco.com.au/solar-terms-and-conditions. You can find frequently asked questions at dcpowerco.com.au/FAQs.

WHICH RATE APPLIES TO ME?

Anytime – single-rate tariffs:

These tariffs consist of a daily supply charge and per kWh electricity rate, which is the same at all times of the day.

Controlled load rates:

Rates for time switch controlled hot water services, space heaters and other dedicated loads, generally controlled between 11pm and 7am.

Time of use and flexible tariffs:

These tariffs consist of a daily supply charge, and different per kWh energy rate for peak times, off peak times and for flexible tariffs, "shoulder" times.

For more information on when these tariffs apply visit dcpowerco.com.au/help



DC Power Co

- No contract term
- Single rate

- Call 1800 686 686
- dcpowerco.com.au

Power Co

Estimated electricity cost

<p>1 person</p>	<p>LOW</p> <p>7.2 kWh/day</p>	<p>\$950/year</p> <p>No discount conditions apply to this offer</p>
<p>2 to 3 people</p>	<p>MED</p> <p>11.8 kWh/day</p>	<p>\$1,340/year</p> <p>No discount conditions apply to this offer</p>
<p>4+ people</p>	<p>HIGH</p> <p>15.5 kWh/day</p>	<p>\$1,650/year</p> <p>No discount conditions apply to this offer</p>

Features

- Direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 686 686** and quote this Offer ID **PO1108000MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	14-02-2019
Expiry date	13-02-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the CitiPower distribution area. Other eligibility criteria may apply, contact DC Power Co for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the CitiPower distribution area. Other eligibility criteria may apply, contact DC Power Co for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no less than five business days in advance of the variation.
Contract expiry details	DC Power Co offers no lock in contracts or exit fees.
Full terms and conditions	DC Power Co is provided by Powershop Australia Pty Ltd. We do not issue paper bills and require a credit card or bank details. For more information in relation to DC Power Co and this offer, see full terms and conditions at: dcpowerco.com.au/terms-and-conditions

Fees

Early termination fee	(incl. GST)
DC Power Co do not charge exit fees	Flat rate: \$0.00

Credit card payment processing fee **Flat rate: \$0.00**
DC Power Co do not charge credit card fees

Other fee **Flat rate: \$11.00**
The DC Fee of \$10 (ex GST) is paid monthly. Information about the DC Fee can be found at dcpowerco.com.au/help/dc-fee

Other fee **Flat rate: \$0.00**
Additional fees may apply, we'll endeavour to inform you of any fee that is to be applied and gain your consent before the service is provided. Information available at dcpowerco.com.au/terms-and-conditions

Additional information

Additional fees may apply. For more information, please visit the retailers website at dcpowerco.com.au.

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	95.14 c/day
Peak consumption	
All consumption	23.13c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	15.00 c/kWh
Premium feed-in tariff	75.00 c/kWh

Climate zone 6: Mild temperate



DC Power Co

- No contract term
- Two rate: single rate with controlled load

- Call 1800 686 686
- dcpowerco.com.au

Power Co

Estimated electricity cost

<p>1 person</p>	<p>LOW</p> <p>7.2 kWh/day</p>	<p>\$950/year</p> <p>No discount conditions apply to this offer</p>
<p>2 to 3 people</p>	<p>MED</p> <p>11.8 kWh/day</p>	<p>\$1,340/year</p> <p>No discount conditions apply to this offer</p>
<p>4+ people</p>	<p>HIGH</p> <p>15.5 kWh/day</p>	<p>\$1,650/year</p> <p>No discount conditions apply to this offer</p>

Features

- Direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 686 686** and quote this Offer ID **PO1108001MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	14-02-2019
Expiry date	13-02-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the CitiPower distribution area. Other eligibility criteria may apply, contact DC Power Co for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the CitiPower distribution area. Other eligibility criteria may apply, contact DC Power Co for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no less than five business days in advance of the variation.
Contract expiry details	DC Power Co offers no lock in contracts or exit fees.
Full terms and conditions	DC Power Co is provided by Powershop Australia Pty Ltd. We do not issue paper bills and require a credit card or bank details. For more information in relation to DC Power Co and this offer, see full terms and conditions at: dcpowerco.com.au/terms-and-conditions

Fees

Early termination fee	(incl. GST) Flat rate: \$0.00
DC Power Co do not charge exit fees	

Credit card payment processing fee **Flat rate: \$0.00**
DC Power Co do not charge credit card fees

Other fee **Flat rate: \$11.00**
The DC Fee of \$10 (ex GST) is paid monthly. Information about the DC Fee can be found at dcpowerco.com.au/help/dc-fee

Other fee **Flat rate: \$0.00**
Additional fees may apply, we'll endeavour to inform you of any fee that is to be applied and gain your consent before the service is provided. Information available at dcpowerco.com.au/terms-and-conditions

Additional information

Additional fees may apply. For more information, please visit the retailers website at dcpowerco.com.au.

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year) **Tariff (incl. GST)**

Daily supply charge 95.14 c/day

Peak consumption

All consumption 23.13c/kWh

Controlled load charges **Tariff (incl. GST)**

Controlled load consumption 18.26 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	15.00 c/kWh
Premium feed-in tariff	75.00 c/kWh

Climate zone 6: Mild temperate



DC Power Co

- No contract term
- Time of use

- Call 1800 686 686
- dcpowerco.com.au

Power Co

Estimated electricity cost

<p>1 person</p>	<p>LOW</p> <p>7.2 kWh/day</p>	<p>\$980/year</p> <p>No discount conditions apply to this offer</p>
<p>2 to 3 people</p>	<p>MED</p> <p>11.8 kWh/day</p>	<p>\$1,390/year</p> <p>No discount conditions apply to this offer</p>
<p>4+ people</p>	<p>HIGH</p> <p>15.5 kWh/day</p>	<p>\$1,720/year</p> <p>No discount conditions apply to this offer</p>

Features

- Direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 686 686** and quote this Offer ID **PO1107988MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	14-02-2019
Expiry date	13-02-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the CitiPower distribution area. Other eligibility criteria may apply, contact DC Power Co for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the CitiPower distribution area. Other eligibility criteria may apply, contact DC Power Co for details.
Prices are not fixed	We may update your tariff from time to time to reflect market changes and economic conditions. We'll always notify you of any tariff change - this will usually be by email, and by no less than five business days in advance of the variation.
Contract expiry details	DC Power Co offers no lock in contracts or exit fees.
Full terms and conditions	DC Power Co is provided by Powershop Australia Pty Ltd. We do not issue paper bills and require a credit card or bank details. For more information in relation to DC Power Co and this offer, see full terms and conditions at: dcpowerco.com.au/terms-and-conditions

Fees

Early termination fee	(incl. GST) Flat rate: \$0.00
DC Power Co do not charge exit fees	

Credit card payment processing fee **Flat rate: \$0.00**
DC Power Co do not charge credit card fees

Other fee **Flat rate: \$11.00**
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Other fee **Flat rate: \$0.00**
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Additional information
Additional fees may apply. For more information, please visit the retailers website at dcpowerco.com.au.

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	95.14 c/day
Peak consumption – Mon - Fri, 7am - 11pm All consumption	28.79c/kWh
Off-peak consumption – Mon - Fri, 11pm - 12am; Mon - Fri, 12am - 7am; Sat - Sun, all day All consumption	19.00c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	15.00 c/kWh
Premium feed-in tariff	75.00 c/kWh

Climate zone 6: Mild temperate



DC Power Co

- No contract term
- Flexible Pricing

- Call 1800 686 686
- dcpowerco.com.au

Power Co

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,000/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$1,420/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$1,760/year No discount conditions apply to this offer

Features

- Direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 686 686** and quote this Offer ID **PO1107989MR**.

Offer details

Distributor	Citipower
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	14-02-2019
Expiry date	13-02-2020

Offer eligibility

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Contract details

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Fees

Early termination fee	(incl. GST) Flat rate: \$0.00
DC Power Co do not charge exit fees	

Credit card payment processing fee **Flat rate: \$0.00**
DC Power Co do not charge credit card fees

Other fee **Flat rate: \$11.00**
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Additional information
Additional fees may apply. For more information, please visit the retailers website at dcpowerco.com.au.

Billing details

Bill frequency 1 month
Payment options Direct debit

Offer rate and details

Local time

Electricity charges (All year)	Tariff (incl. GST)
Daily supply charge	95.14 c/day
Peak consumption – Mon - Fri, 3pm - 9pm All consumption	30.17c/kWh
Shoulder consumption – Mon - Fri, 7am - 3pm; Mon - Fri, 9pm - 10pm; Sat - Sun, 7am - 10pm All consumption	25.52c/kWh
Off-peak consumption – Everyday, 12am - 7am; Everyday, 10pm - 12am All consumption	19.69c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	15.00 c/kWh
Premium feed-in tariff	75.00 c/kWh

Climate zone 6: Mild temperate